

# RETAIL TRADE

## INDUSTRY SNAPSHOT 2021

### ► The workforce

This industry covers a wide range of activities, separated into 14 groups. The three largest employing groups are:

1. Supermarket and Grocery Stores
2. Pharmaceutical and Other Store-Based Retailing
3. Motor Vehicle Retailing



### ► The injuries

**420** injuries across the industry in 2021

**7.1** serious injuries per million hours worked

32% lower than the state average

**19%** higher serious injury frequency rate in 2021 than ten years ago

### ► The people

**32%**

of serious injuries occurred in Supermarket and Grocery Stores



Occupations with the highest percentage of serious injuries

**30%**

**Sales Assistants and Salespersons**



**16%**

**Storepersons**



### ► The causes

**1** Body stressing

**2** Falls, slips and trips

**3** Mental stress

### ► Action areas

Priority conditions and causes identified in the WorkSafe Strategic Plan 2018–2023 relevant to the industry:



MUSCULO-SKELETAL DISORDERS



HAZARDOUS MANUAL TASKS



SLIPS, TRIPS AND FALLS



SAFE MOVEMENT OF VEHICLES AND PLANT



MENTAL HEALTH CONDITIONS